

EDUCATION

Bachelor of Arts in Interdisciplinary Studies, June 2013 - December 2016
Areas of Focus: Computer Science, Modern Languages & Literature, and Sociology
University of Central Florida, Orlando, FL

SKILLS

- Fast learner, highly adaptable, and well-organized
- Programming Languages: Java, C, C#, C++, Android, Python
- Web Development: HTML5, CSS3, JavaScript, PHP, .NET, ColdFusion
- Editing Environments: Eclipse, Visual Studio, Android Studio, NetBeans
- Fluent in English, Spanish, and French
- Conversant in Italian and Mandarin Chinese

RELEVANT EXPERIENCE

2011 June - 2013 February

*Technical Services Specialist, Junior Web Developer
Mojo Interactive, Orlando, FL*

- Managed 110 client website projects: design, coding, DNS, and hosting services
- Created wiki knowledge base to consolidate and update in-house documentation
- Trained clients and staff in use of proprietary PracticeDock content management system, website CMS, and other tools as needed

2006 February - 2011 June

*Advanced Technical Services
Bright House Networks, Maitland, FL*

- Administered critical Metro Wi-Fi access points and client fiber optic services
- Coordinated with network engineers, management, field technicians, and customers
- Created customer web hosting accounts, including email and DNS administration
- Completed special projects as needed:
 - Trained new employees
 - Eliminated unnecessary static IP accounts, reducing cost by 40%
 - Worked with Security Dept to trace habitually abusive/non-paying customers
- Supported customers in English, Spanish, and French

OTHER EXPERIENCE

- Senior Volunteer with CARE Foundation exotic animal sanctuary since 2010
- Freelance photographer, website developer, and graphic designer since 1999
- Excellent soft skills: critical thinking, interpersonal communication, time management